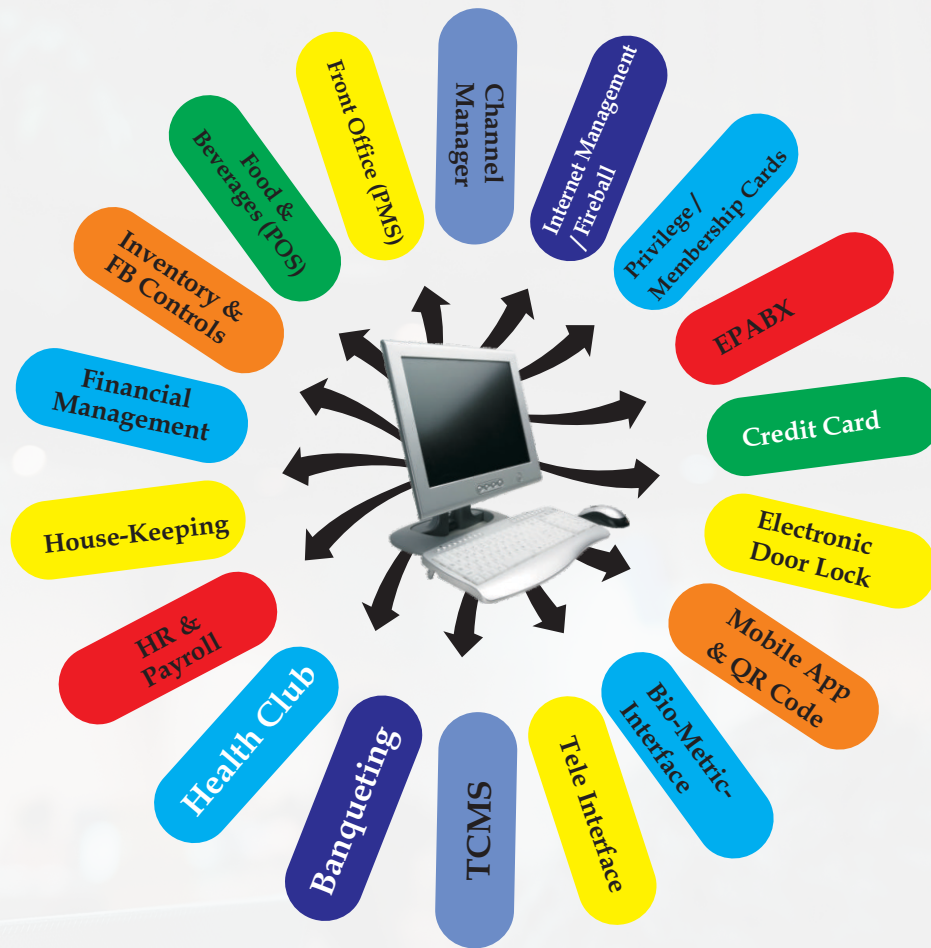# HOSTS ®

WIN | THE HOSPITALITY SOFTWARE

POWER TO AN ULTIMATE CONTROL

A Product of

SOFTGEN (INDIA)

An **IT Solution** Company

Challenges Ahead!

- ❖ Maintaining & Uploading Room Inventory To Multiple OTAs.
- ❖ Enabling Contact Less Food & Beverage Orders (By Scanning QR Code For Menu)
- ❖ Enabling Contact Less Check-in With Guest Ids (By Scanning QR Code For GRC)
- ❖ Guest Complaints Due To Slow Internet Speed.
- ❖ Mix-up Over Net Room Position & House Status.
- ❖ Confusion During Guest Check-in & Check-out On Rate / Discount.
- ❖ Slip-ups In Guest Billing & Mini Bar Consumption.
- ❖ Maintaining Foreigner's Records (Form-C).
- ❖ Managing Guest Relations & Guest Feedback.
- ❖ Staff Management & Salary Budgeting.
- ❖ High Food Cost & Maintenance Cost.
- ❖ Managing Discounts, Offers, Schemes & Loyalty Programs.
- ❖ Function / Events Management & Billing.
- ❖ Ordering / Indenting Material With Rate Variations.
- ❖ Statutory Compliance.
- ❖ Training New Staff.
- ❖ Un-authorized Access To Rooms.
- ❖ Managing Payments During Club Nights & Rush Rooms.

So Many Challenges, One Solution.

HOSTS
WIN | THE HOSPITALITY SOFTWARE

INTEGRATED & COMPREHENSIVE

HOSTS-Win A complete IT solution for Hotel, Club, Restaurant, Bar & Fast-Food. Fully integrated modules like Front Office, House-Keeping, TCMS (EPABX interface), Food & Beverages (Point of Sales), Inventory & FB Controls, HR & Payroll, Financial Management with AR/AP and Health Club. Door Locking System Interface & Attendance Recording Systems Interface.

USER'S FRIENDLY

No need of computer qualified staff, your operations staff will be able to run HOSTS-Win effectively. Touch Screen Interface is available for Point of Sales where speed really matters.

SINGLE ENTRY ADVANTAGE

Auto posting of Transactions like Room Tariff, Extra Person, F&B Bill, ECR, Receipt, Journal, Paid-out, Telephone, Laundry, Misc., the moment they are generated to the main folio & other reports. Information fed through Profile, Rate Plan, Commercial Offer & Reservation shall automatically be appended while Registration.

SMS & E-MAIL ALERTS

Hosts-Win provides you interface to send greetings SMS / E-mails to Guest(s) and control SMS / E-mail to Management.

GUEST RELATION MANAGEMENT

HOSTS-Win re-defines guest relations with timely interaction on Birthday, Marriage Anniversary, Spouse's Birthday, Children's Birthday and other special event/ occasion through SMS Alerts & E-mails.

POWERFUL MANAGEMENT INFORMATION SYSTEM

Complete analysis on Room Occupancy, Sales, Geographical, Business Segment, Sales Forecasting, Telephone Calls, Food Popularity, Costing, Complimentary, Inventory Receipts & Issues, Kitchen Consumption, Spoilage / Wastage, Pilferage etc.

REMOTE PRINTING & INSTANT REPORTING

Documents (KOTs/Bills/Vouchers) and Reports can be directed to any printer(s) in the network. Reports can be viewed on screen, printed and exported to MS Excel or PDF Files instantly any number of times during the day.

TOUCH SCREEN INTERFACE FOR POINT OF SALE

Both Touch Screen / Keyboard Interfaces are available for Point of Sale ordering and Debit Card charging. Very useful for Food Courts, Fast-Food Joints, Fine Dining Restaurants, Discotheques and Night Club.

BUSINESS PROMOTION

Discount / Membership / Loyality Cards.

User-defined Rate Plans for Group, Corporate, FITs, Seasonal Package, Happy-Hours/ Sessions, Combos, Multiple Menu Rates, Auto Rate Switching for total marketing Control.

THE TIGHTEST SECURITY EVER

Set your own security levels. HOSTS-Win allows users to access only what you want them to do, what you want them to see, no more no less. Manager key- In feature allows one time access to higher security level without logging-out logging-in.

(24 X 7) SERVICE SUPPORT!

Round the clock service support through remote access or on telephone. Turn key on-site support is available on request for Software, OS, Computer Hardware & Networking extended to HOSTS-Win Clients only.

FRONT OFFICE
(Property Management System)

- Reservation (Room/Function/Event)
- Amendments
- Re-Instate Reservation
- Reservation Confirmation
- Reservation Queries
- Reservation Chart
- Expected Arrival List
- Function/Event List
- Cancellation Report
- No Show List
- Guest Registration
- Quick Check-in thru Guest History, Guest Profile & QR Code
- Reservation & Rate Plans
- Partial Check-in
- Link/ De-Link Rooms
- GRC Printing
- Guest Folio [Single Room, Multi-Room, Split Bill,
- Group Bill, Extras Bill, Share Room Bill]
- Postings :
  - Room Tariff/Extra Person
  - Telephones
  - Laundry
  - Hall Charges
  - Travel Desk
  - Health Club
  - Beauty Parlor
  - Gift Shop
  - Miscellaneous
  - Retention Charges
- Information Bill
- Bill Settlement
- Allowance
- Receipts [Rooms, Debtors, Reservation Advance &
- On - Account]
- Paid-outs
- Foreign Exchange [Encashment, Daily Rates]
- Journal [Room, Debit/Credit Note]
- Guest Message
- Cancel Check-in
- Form-C [for FFITs]

- Guest Queries :
- Room Status
- Expected Arrivals/Departures
- Guest Staying
- Guest Checked-out
- Roll Dep. Date for Extended Stay
- Room Charges Report
- Folio Register
- Guest Folio Ledger
- Cashier Report
- Occupancy [VIP Guest Indication]
- Room/Plan Food Revenue Report
- Telephone/Laundry/Miscellaneous
- Sales Report
- Day Book
- Tax Reports
- Outstanding Payments Register [with aging]
- Party Ledger
- Auto SMS Alerts & E-mails
- Management Information System :
- Room Tariff/Categories
- Rate Plans
- Seasonal/Package Tariffs
- Guest/Company/TvI.Agent Profile
- Occupancy Analysis
- Business Segment wise Analysis
- Sales Analysis
- Geographical Analysis
- Audit Trail
- Flash Report [Today, MTD, YTD figures]
- Sales Forecasting
- Special Occasion Listing
- Auto Transfer of Income to Tally ERP9

BOOKING ENGINE &
CHANNEL MANAGER INTERFACE

- Interface with third party channel manager (Bookingjini / ResAvenue)
- Hotel details download from Channel Manager
- Auto download of booking from website and Online Travel Agents
- Sold out dates option
- Category wise room inventory upload
- Block and unblock room category / Date
- Real time room inventory sync

INTERNET MANAGEMENT
FIREBALL INTERFACE

- ❖ Interface with third party internet management solution (Iberry / Nebtree)
- ❖ Hotel hotspot
- ❖ Auto-welcome SMS on check-in with internet usage id and password.
- ❖ Auto withdrawal of facility on check-out
- ❖ Separate groups for Guest and staff
- ❖ Block unauthorized web-sites

ELECTRONIC DOOR LOCKING INTERFACE

- ❖ Interface with third party internet management solution (Iberry / Nebtree)
- ❖ Hotel hotspot
- ❖ Auto-welcome SMS on check-in with internet usage id and password.
- ❖ Auto withdrawal of facility on check-out
- ❖ Separate groups for Guest and staff
- ❖ Block unauthorized web-sites

EPABX INTERFACE

- ❖ User-defined Rates for Local/STD/ISD Calls
- ❖ Special Rate for Admin./Half-Rate Extns.
- ❖ Direct Dialing from Rooms
- ❖ Auto Charging of Calls to Main Folio
- ❖ All Calls Reports [Local/STD/ISD]
- ❖ Extension-wise Calls [Detailed/Summary]
- ❖ Room-wise Calls Report

HOUSE-KEEPING

- ❖ Room Status
- ❖ Room Issues/Consumption
- ❖ Complaint Logging & Attending Controls
- ❖ Pending Complaints
- ❖ Attended Complaint Register
- ❖ Laundry Billing & Register
- ❖ Room Issues Report
- ❖ Lost and Found Register
- ❖ Stock Register
- ❖ Consumption Report
- ❖ Linen Register

HEALTH CLUB
An Integrated Module on Health Club Management (HCM)

- ❖ Member Maintenance (Complete Member Profile)
- ❖ Category Maintenance (Single, Double, Family membership etc.)
- ❖ Services Maintenance (Sauna Batch, Aerobics etc.)
- ❖ Fee Collection (Individual for Guest/Members)
- ❖ Visits Maintenance

CLOUD INTERFACE

- ❖ Contact Less Check-In Room
- ❖ Attach Photo Id
- ❖ Guest(s) Scan QR code order Food and Drinks
- ❖ Captain(s) take order on their Mobile(s)/Tablet(s)
- ❖ Dash Board for Management

FOOD & BEVERAGES
(Point of Sales)

- ❖ Guest Order - KOT :
  - A-La-Carte
  - Plan Food
  - Banquet/Party
  - KOT/ BOT Remote Printing [Kitchen/ Bar]
  - Contact Less Ordering through QR Code
  - Oder on Mobile or Tablet
- ❖ Guest Billing :
  - A-La-Carte
  - Plan Food
  - Banquet/Party
  - Bill–cum-KOT for Counter Sales
  - Debit Card Billing [Food Courts]
  - Home Delivery
  - E-Bill on Guest Mobile
- ❖ Bill Cancellation [Partial / Full]
- ❖ Bill Settlement [Cash/Credit/Credit-Card/Room]
- ❖ Define Combos
- ❖ Happy Hour Menu
- ❖ Multiple Menu Rates
- ❖ Electronic Discount/ Loyalty Cards
- ❖ Post Bill Discount
- ❖ Tips
- ❖ Service/Packing Charges
- ❖ Sales Bill Register
- ❖ Allocation Report [Group/ Department wise]
- ❖ Cashier Report
- ❖ Complimentary Report
- ❖ KOT Utilization Report
- ❖ Monthly Report
- ❖ POS Stock Register
- ❖ Listing of Masters
- ❖ Queries :
  - Pending Orders [KOTs]
  - Pending Bills Amount
  - Unsettled Bills
- ❖ Monthly Reports
- ❖ Cashier Summary
- ❖ Debit Card Register/ Receipts/ Refunds
- ❖ Debit Card - Item wise Sales
- ❖ Management Information System :
- ❖ Menu Rates Management

- ❖ Bar Stock & Recipes
- ❖ Cancelled/Modified KOTs
- ❖ Reprinted Bills Report
- ❖ Discounted Bills Report
- ❖ Void Bills Report
- ❖ Steward-wise Sales Analysis
- ❖ Average Food Cover per Pax
- ❖ Food Popularity Analysis
- ❖ Combined Food & Beverage Report
- ❖ Tax Register
- ❖ Session wise Analysis
- ❖ Hourly Analysis
- ❖ Room/ Table wise Analysis
- ❖ Auto Transfer of Income to Tally ERP9

INVENTORY & FB CONTROLS
(Material Management System)

- ❖ Store Requisition with on-line authorization
- ❖ Purchase Order
- ❖ Vendor Wise PO
- ❖ Daily Receipts [GRNs] – (Auto Transfer to Tally ERP9)
- ❖ Daily Issues [Store Requisition]
- ❖ Purchase Return
- ❖ Issue Return
- ❖ Stock Adjustment
- ❖ Provision to Set Minimum, Maximum, Reorder,
- ❖ Re-order Qty Levels
- ❖ Gate Pass [Outward/ Returnable]
- ❖ Recipes [Menu Items]
- ❖ Inter Department Transfers
- ❖ Department Balances
- ❖ Menu Costing
- ❖ Conversions [Half-done] Costing
- ❖ Daily Receipts Report
- ❖ Daily Issues Report
- ❖ Purchase Return Register
- ❖ Issue Return Register
- ❖ Gate Pass Register
- ❖ Stock Ledger [Detailed/Summary]
- ❖ Stock Statement
- ❖ Item Below Re-order Level
- ❖ Purchase Register
- ❖ Production [Consolidated Allocation]
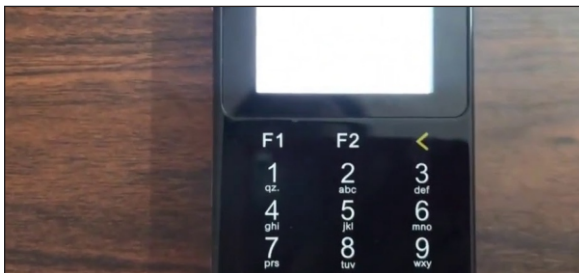- ❖ Department-wise Consumption

- ❖ MIS Reports
  - • Food Cost Analysis [Issue / Recipe Based]
  - • Department-wise Sales Analysis
  - • Receipts Analysis
  - • Issues Analysis
  - • Consumption Analysis
  - • Rate Variance Analysis
  - • Cost Analysis

ATTENDANCE MACHINE INTERFACE

- ❖ Time - in / Time -out
- ❖ Recording
- ❖ Choice of Bar-Code,
- ❖ Magnetic Strip, Smarts, Cards & Finger Prints Sensor
- ❖ Data Export to HR & Payroll

CREDIT CARD/ UPI INTERFACE

- ❖ No need to feed Amount and Authorization detail in software.
- ❖ System will capture information automatically from banker's site
- ❖ Credit card detail(s) will be printed on bottom of the bill(for QSR only)
- ❖ Based on API provided by your banker Ready Interface with ezetap D200 Model

HUMAN RESOURCE & PAYROLL

- ❖ Multi Account/ Company
- ❖ Masters
- ❖ Employees
- ❖ Designations
- ❖ Departments
- ❖ Divisions/Units
- ❖ Salary Grades/Structure
- ❖ Leaves
- ❖ Month Processing
- ❖ Attendance Entry [Daily/ Monthly]
- ❖ Arrear Entry
- ❖ Salary Editing (Earnings/Deductions)
- ❖ Salary Statement
- ❖ Division/Unit wise
- ❖ Bank-Wise
- ❖ Service Charge Points Calculation
- ❖ Salary Register
- ❖ Pay Slip
- ❖ PF Register

- ❖ ESI Register
- ❖ All Statutory Forms & Reports PF, ESI and Labour Law
- ❖ Listing of Masters
- ❖ Month Closing
- ❖ Appointment Letter
- ❖ Leave Application
- ❖ Leave Register
- ❖ Leave Calculation
- ❖ Loan Application

FINANCIAL MANAGEMENT
or Interface with Tally ERP9

- ❖ Multi Account/ Company
- ❖ Masters
- ❖ Accounts Groups
- ❖ Sub - Groups
- ❖ Ledger A/c
- ❖ Tax Codes
- ❖ Cash Book
- ❖ Bank Book
- ❖ Journal Book

- ❖ Day Book
- ❖ General Ledger
- ❖ Party Ledger
- ❖ Trial Balance
- ❖ Month to Date
- ❖ Customers
- ❖ Suppliers
- ❖ Profit & Loss
- ❖ Balance Sheet

System Requirements

Server

- Intel Xeon E-2104G 4C 3.2 GHz or higher, 8 GB TruDDR4 RAM, 1 TB Enterprise SATA 3.5", SATA RAID 0,1,5,10 (On-board RAID), Intel AMT 12.0
- Window Server 2016 Standard ROK(16 core) Multi-Lang
- 20 GB Free Disk Space
- Minimum 1024X768 pixel display
- Key Board & Mouse
- 1 Gigabit Ethernet Card
- Uninterrupted Power Supply with Data Interface to Monitor Backup Status
- Anti-Virus Server Edition

Printers

- Laser /Ink Tank/ Multi-Function for Room Bill & Reports
- Thermal POS Printer(Epson TM T82 or equivalent) for POS Billing
- DMP POS Printer Ethernet (Epson TMU-220 or equivalent) with Uninterrupted Power Supply for KOT/BOT

Networking

- CAT 6 Structured Cabling
- Gigabit Switch/Managed Switch
- I/O Boxes with CAT 6 Patch Cord

Work Station

- Intel Core i3-8100 or higher 4GB DDR4 RAM, Hard Disk 1TB Sata
- Window 10 Professional
- 20 GB Free Disk Space
- Minimum 1024X768 pixel display
- Key Board & Mouse
- 1 Gigabit Ethernet Card
- Uninterrupted Power Supply
- Anti-Virus

Electronic Card Interface

- Bar Code Reader or Magnetic Strip Reader or RFID Reader

Touch Screen POS Terminal

- Intel Baytrail Processor J1900 2.0 GHz or higher, 128 SSD
- Window 10 IOT ENT 2016 LTSB Entry
- 20 GB Free Disk Space
- Minimum 1024X768 pixel display
- Key Board (For Smart Search)
- 1 Gigabit Ethernet Card
- Uninterrupted Power Supply
- Anti-Virus

EPABX/Door Locking/Attendance Machine Interface

- Serial or RG45 connectivity with above devices

*Requirement and quantity may vary depending upon the modules you opt in HOSTS-Win Software.

HOSTS
WIN | THE HOSPITALITY SOFTWARE

A Product of

SOFTGEN (INDIA)

An **IT Solution** Company

S.C.O. 65 (IInd Floor), Sector 47-C, Chandigarh-160047, INDIA

Tel. : +91-172-5012630

E-mail : sales@softgenindia.in